



Thales Advances its Airlines Operations Center Using Technologies from FlyteComm

September 12, 2011- SEATTLE, WA - Thales a leader in In-Flight Entertainment and Connectivity Systems (IFEC), and FlyteComm Inc., a provider of real-time situational awareness technologies for logistics support, announced a strategic partnership that improves customer support responsiveness. The Thales Airline Operations Center (AOC) is a 24/7/365 state-of-the-art on call support facility based in the United States that has global reach to regional support offices, airports and airline customers. The AOC is a high-tech network infrastructure that supports the latest methods of tracking and managing aircraft and provides global visibility of an airline's service operation.

Now with FlyteComm's technology, dynamic tracking of aircraft flying with the TopSeries IFEC is enhanced through its "real-time remarks" capability, a mechanism to share actionable decisions around the globe any time any day. FlyteComm's partnership with ARINC provides Thales customers the option of sending ACARS messages from the cockpit directly to the Thales AOC, via a secure FlyteComm service that gives Thales an immediate status of the on-board TopSeries system. This communication technology enables Thales to recognize the aircraft type, system issue and provide efficient service, spares and support at the identified destination airport.

"Situational Awareness is critical to our global service operations. We already see how FlyteComm has enhanced our ability to maintain the highest level of service and support possible. We are pleased to be working with them," said Judy Weber Vice President of Customer Service and Support for Thales' IFE business.

Visit the Thales booth, #1401, for a FlyteComm demonstration.

About Thales

Thales is a global technology leader for the Defence & Security and the Aerospace & Transport markets. In 2010, the company generated revenues of €13.1 billion with 68,000 employees in 50 countries. With its 22,500 engineers and researchers, Thales has a unique capability to design, develop and deploy equipment, systems and services that meet the

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most complex security requirements. Thales has an exceptional international footprint, with operations around the world working with customers as local partners.

For more information about Thales In-Flight Entertainment Systems visit www.thales-ifec.com .

About FlyteComm

FlyteComm is a premiere information services company, uniquely aggregating multi-dimensional, real-time and static data from multiple sources. FlyteComm provides intelligent travel security, logistics information and services designed to meet the needs of aviation, corporate travel, and government markets. Founded in 2000 as a Delaware "C" Corporation, FlyteComm's corporate headquarters are located in Mountain View, California. FlyteComm's patented technology solves critical problems, associated with air and ground logistics. For further information, contact FlyteComm. <http://www.flytecomm.com>.

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